iTesso – IDPMS customer release notes

IDPMS v3.15.6					
Date	:	08-11-2013		:	
Version	:	1.1	By	:	Dennis van Hilten

Document Revision History

Version	Date	Contact	Description of Changes
1.0	08-11-013	Dennis van Hilten	Initial version
1.1	05-Dec-2013	Erik Weller	Esthetical review

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Overview

This document describes the major changes and enhancements to IDPMS in version 3.15.6. A detailed document on all (technical) updates can be requested via our support department.

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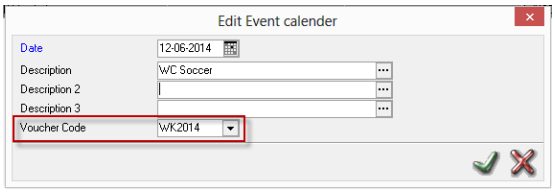
Major Enhancements

IDPMS version 3.15.6 has many enhancements. Some are small others are of greater importance. Below a summary of major enhancements and improvements. For a detailed list contact our iTesso support agents.

- Commission calculation based on amounts are now calculating the correct amount.
- Settings for publishing Rate Types, Guarantees, Room Types and Extras are added in order to simplify distribution of these settings to ITS RezExchange.
- Selecting values from a pick list when running Windows 8 has been corrected
- In some occasions a Mealplan code was populated in the Daily Rates when a Package was still active. This has been corrected.
- Loading of the default Windows printer in a Terminal Server and Windows version 7 and 8 environment has been improved.
- Last changed field in Channel Manager was not saved in some occasions. This has been fixed.
- Reservations created via ITS RezExchange now have the correct default Bill Option set in the Bill Tab in the folio.
- When copying a reservation the Credit Card field A-D are no longer locked.
- Reverse Credit Card Authorization has now been implemented. This functionality is currently only supported for Shift4 and CCV. Two parameters can be defined.
    - I) Number of days for authorization reversal after check-out.
    - II) Number of days for authorization reversal after cancellation.
- In some occasion the rate of the individual reservation was recalculated when navigating to an individual reservation from the group reservation. This has been corrected.
- The Changes Log in the IDPMS Event Module now has a short cut key CTRL+F10.

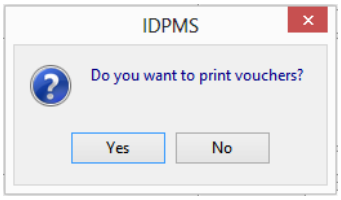
Voucher Module

This new, licensed module allows to generate vouchers to be generated from IDPMS. These vouchers can be issued upon check-in to offer a guest complimentary services from the hotel, e.g. a free drink or snack. IDPMS Event Calendar entries can be linked to a voucher layout.



	Thu 12-06 WC Soccer	Fri 13-06 WC Soccer	Sat 14-06 WC Soccer
6	6	6	6
20	20	20	20
1	1	1	1
4	4	4	4
1	1	1	1
1	1	1	1
1	1	1	1
1	1	1	1
7	7	7	7
1	1	1	1
3	3	3	3
46	46	46	46
	0	0	0

Upon check-in IDPMS verifies whether a voucher should be printed. The vouchers can be printed on a Windows printer or a BOCA printer. BOCA printers are commonly used to print tickets or vouchers.



This module requires a license and additional configuration by an iTesso consultant is necessary.

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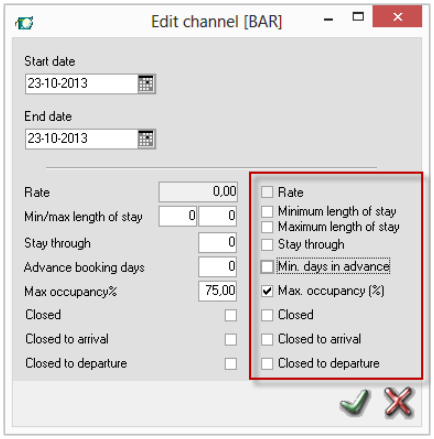
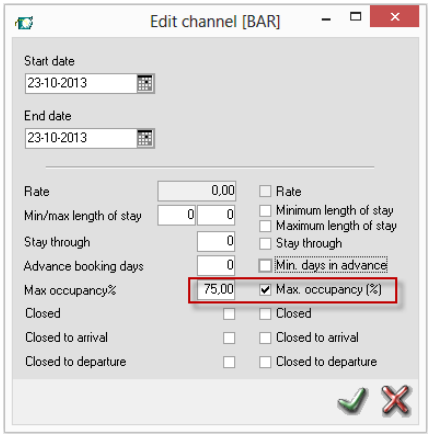
Channel Manager

Improved layout and functionality of the channel manager.

- More channels can now be defined. In previous versions this was limited to 6.
- Enhanced visibility regarding the fields that will be changed upon Save. When editing a value a check mark is set to indicate this value has been changed and will be updated when saved.
- When a channel value is changed it is automatically marked for update. This gives the user a better overview of what will be saved.





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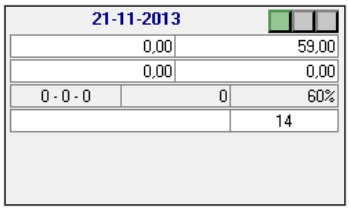
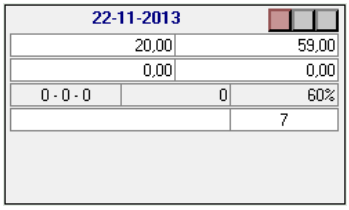
New Rate Management functionality

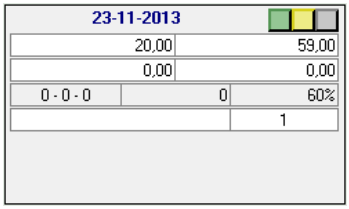
Improved rate status visibility



The green light indicates a rate is open.



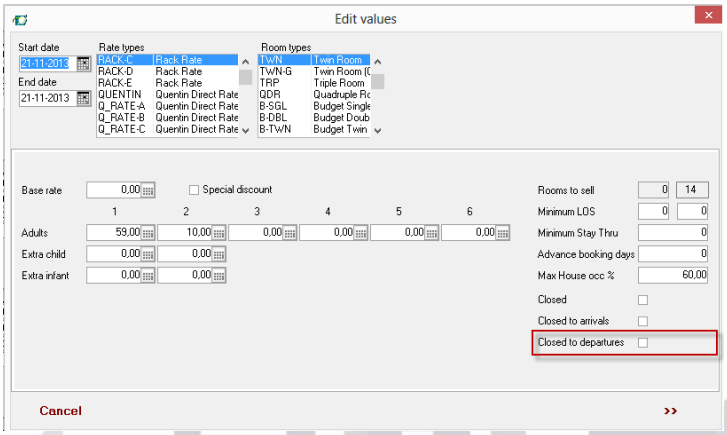
The red light indicates a rate is closed

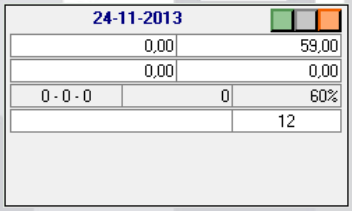


The yellow light indicates a rate is CTA (Closed To Arrival)

New rate restriction Closed To Departure (CTD)

Closed to departure (CTD). A new rate restriction has been introduced to the rate grid screen.





The orange light indicates a rate is CTD (Closed To Departure)

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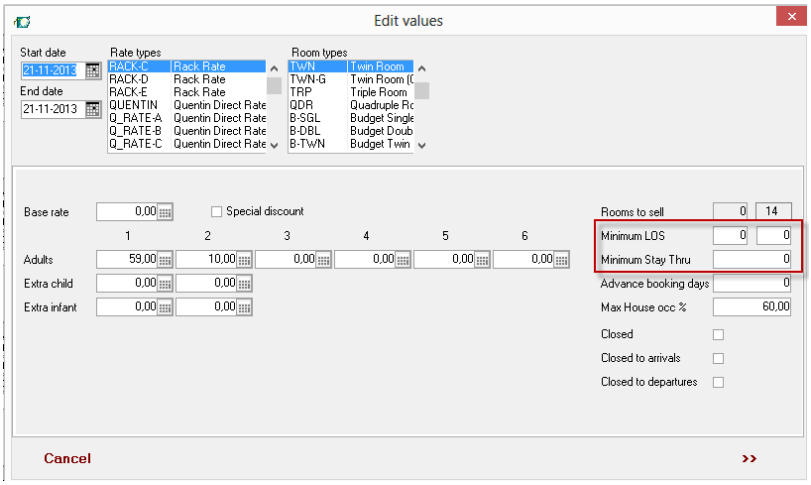
New rate restriction Minimum Length Of Stay and Minimum Stay Through

A new rate restriction Minimum Stay Through has been added to the Rate Grid Screen. As a result of this added feature the functionality of the Minimum Length Of Stay (LOS) has been changed as well.



- The functionality of Minimum Length Of Stay (LOS) has been changed. Prior to IDPMS version 3.15.6 this field was evaluated by the PMS based on the Stay Through Period. If the entire stay of the quest was longer than the configured value the rate was open. Now it is evaluated/checked on the arrival date.
  Example: If on January 15th a minimum length of stays of 3 has been set for a rate, this rate is only available for a stay for January 15th, 16th and 17th or longer. For a 1 and 2 night stay, this rate cannot be booked for a stay that starts on January 15th.
- Minimum Stay Through. This value is evaluated based on the stay length. As long as the day that holds the restriction falls within the stay window of the guest the rate is open.
  Example: If a minimum stay through restriction of 3 nights is set for January 15th, the following stays can be booked for that rate:
  Jan 13th through Jan 15th (checkout on Jan 16th) or longer
  Jan 14th through Jan 16th (checkout on Jan 17th) or longer
  Jan 15th through Jan 17th (Checkout on Jan 18th) or longer

!!Note!!

Because of the change in functionality of these two fields the current values that are filled in the Minimum Length of Stay field will be copied to the Stay Through field when IDPMS is updated to version 3.15.6. Any rates using these fields must be checked for correct configuration!

Not all Booking Channels support the restriction StayThrough. Please consult ITS-RezExchange for supported channels.

iTesso
ENTERPRISE LODGING SYSTEM

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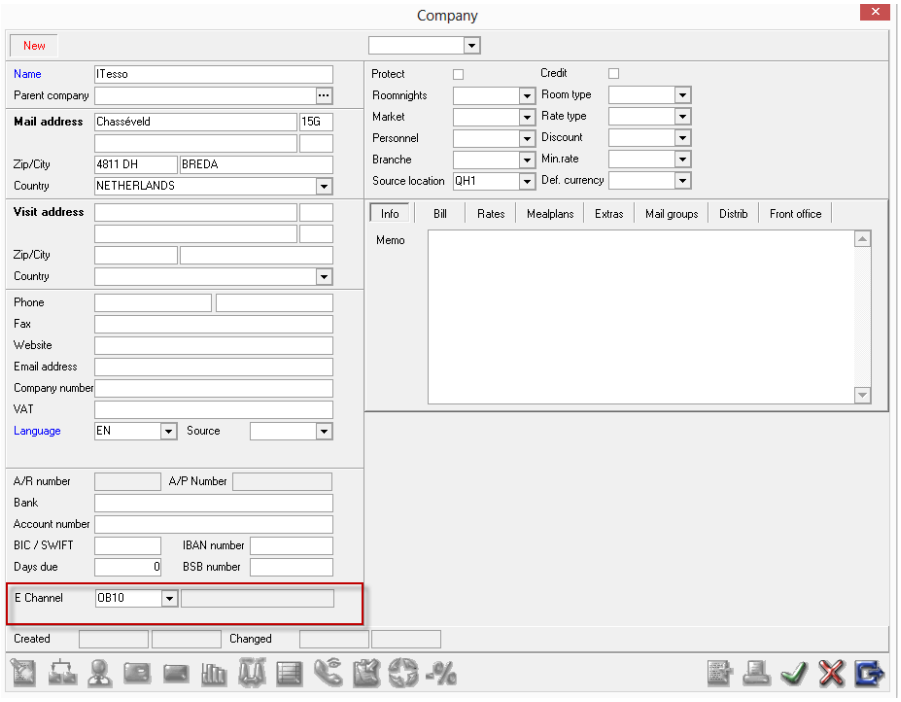
Electronic Invoicing

An interface with the digital invoicing portal Anachron (formerly called INGIS) has been implemented. (http://www.anachron.com/) This interface allows the hotel to send AR/Debtor invoices directly to this portal for processing. Besides the new IDPMS version, a separate interface is required that uploads the invoices to this portal. IDPMS will upload the invoice in XML format together with a pdf copy of the IDPMS invoice.



Except the generic XML message required by Anachron. IDPMS offers pre-set templates for the following channels:

- BASWARE
- OB10
- ZETWARE
- BAVEL

The Electronic Invoicing module is a licensed module and installation/configuration requires an iTesso consultant.

CCV Credit Card Interface

An interface with CCV systems has been implemented. This integration is fully compatible with the new EMV standards. EMV stands for Europay, Mastercard and Visa, a global standard for inter-operation of integrated circuit cards (IC cards or "chip cards") and IC card capable point of sale (POS) terminals, for authenticating credit and debit card transactions.

The following features are supported:

- Authorization.
- Top-ups.
- Settlement. (Pin, Debit cards, CC)
- Reverse authorization (both on a folio and during Night Audit)
- Refund.
- Dynamic Currency Conversion. (DCC)
- EMV.
- No show payment.
- Extra Payment.

For more information please contact the iTesso Sales Team.

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